



Thank you for your purchase from Instant Canopy.

The benefits given by this warranty are in addition to all other rights and remedies in respect of the product which the purchaser has under the Trade Practices Act and similar State and Territory Laws. Nothing in this warranty will exclude, restrict or modify any conditions, warranty rights or liability implied in this purchase or protected by law where to do so would render this warranty void.

NOTE: Warranty period on marquee frame is five years (5). Warranty period on polyester fabric is one (1) year and on PVC fabric is two years (2). Warranty period on printing is one year (1). The warranty covers manufacturer's faults and defects only.

1. This warranty applies to the original purchaser only.
2. This warranty does not cover damage caused by wind or adverse weather conditions, fair wear and tear, accidents, misuse, fire, flood, hail, earthquakes or other natural disasters, or alterations or repairs by any other than an authorised agent of Alishan Pty Ltd.
3. The warranty is valid only if the marquee is erected and collapsed as instructed by an authorised Instant Canopy agent and/or as per the instructions in the manual as supplied.
4. The marquee must be properly secured when in use. This means using two tent pegs in each leg to secure the marquee when on peggable surfaces and using an appropriate amount of weight on each leg when on hard surfaces to prevent the marquee from lifting or moving in the wind. Damage caused by unsecured marquees is not covered under this warranty.
5. It is highly recommended that you close and stow your marquee when strong winds are expected. Popup marquees are not designed to be permanent structures and are not designed to be left open in strong winds. Damage caused by strong winds is not covered under this warranty.
6. Leaking of water: Polyester fabric is water repellent. This means it will withstand most wet weather conditions without water leaking through the material. If water is



allowed to pool or gather in an area of the canopy or around the seam areas then eventually water may slowly leak through. To prevent this from occurring do not allow water to pool on the canopy – push or move water away before it pools. Water leakages through Polyester fabric are not covered by this warranty.

7. When closing the marquee, the canopy can be left on the frame or removed. If the canopy is to be left on the frame when folded, the canopy should be lifted up away from the crossbars in such a way as to avoid “pinching” of the fabric in the crossbars. Wear and tear caused by “pinching” of the fabric by the marquee framework is not covered under this warranty.

8. If the marquee is to be transported, it should be dismantled and adequately packaged (preferably with canopy and frame wrapped separately) to avoid damage during transit. Marquee carry bags should not be used as the main form of protection for the marquee in transit as this may result in wear and tear to the carry bag itself and/or damage to the marquee. Cardboard cartons are the best form of protection in transit. If damage is incurred in transit as a result of inadequate packaging, this is outside our warranty provision.

9. The fabric warranty is a Limited Manufacturers Warranty, which is passed on by Instant Canopy. (See over page for more details).

10. In the case of repairs to the marquee being required (regardless of whether the repairs are covered under warranty) the cost of transportation to/from Instant Canopy for any repairs is to be paid by the claimant.

11. This warranty is the only express warranty given by Instant Canopy. No person has the authority to change or add to these obligations and liabilities without Instant Canopies approval in writing.

12. Instant Canopy reserve the right to determine whether or not fault is caused by faulty workmanship or material or that any part is defective. If such a determination is made and the product is within the warranty period (as identified above) Instant Canopy reserves the right to repair or replace the marquee at our discretion.